Program

09:00 Welcome and Opening (Kurt Sandkuhl, Ulf Seigerroth)

Session 1: [09:05 – 10:30] Processes and Architectures
Chair: Ulf Seigerroth

Erika Asnina and Gundars Alksnis. Survey on Information Monitoring and Control in Cross-enterprise Collaborative Business Processes

Dierk Jugel, Kurt Sandkuhl and Alfred Zimmermann. Towards Visual EAM Analytics: Explorative Research Study with Master Students


10:30 – 11:00 Coffee Break

Session 2: [11:00 – 12:30] Tools and Systems
Chair: Kurt Sandkuhl

Dirk Stamer, Andrew Ponomarev, Kurt Sandkuhl, Nikolay Shilov and Alexander Smirnov. Collaborative Recommendation System for Improved Information Logistics: Adaption of Information Demand Pattern in E-Mail Communication

Tindara Abbate, Clara Bassano, Anna Maria Coppola, Sergio Miranda and Luigi Rarità. A Knowledge - based Decisional System for the Service Quality Improvement in Organizations

Ulrike Borchardt. Knowledge Demand Specification for KMS Decision Support

13.00 – 14.00 Lunch